



Title:

Process Mapping To Understand Where Innovation Will Have Unintended Consequences

Abstract:

The processes in the mining system have many inter-dependencies. A failure to map and understand these inter-dependencies has led to many innovation failures as a process change leads to unintended and unpleasant consequences in downstream processes. Many mining leaders have been 'burned' by the promises of innovators that did not truly understand the processes within the system that they were trying to improve. These leaders are now hesitant to trust the next wave of innovators, unless they can show that they have thought through the process inter-dependencies.